# Minimal supply of natural gas and electricity

### November 2022 - March 2023

Do you have a budget meter with exclusive night rates for electricity and do you heat with electricity? Or do you have a budget meter for natural gas and do you heat with natural gas?

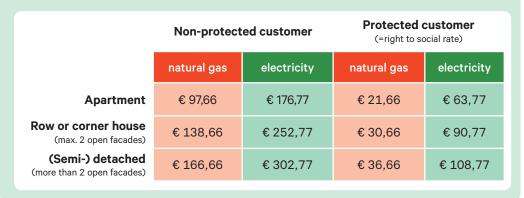
Do you have too little money to charge your budget meter? Then visit the OCMW / Social House of your municipality to request the 'minimum supply'!

### What is it?

The minimum supply is a financial contribution for natural gas, twice a month, during the winter period from November 1st to

March 31st. This amount will be put on the budget meter card. After the winter, the OCMW can reclaim 10% of the contribution from you.

### Two-weekly interventions 2022-2023



### What should you do?

Go to the OCMW / Social House of your municipality and ask if you are eligible for the minimum supply.

Even if you are not a customer of the OCMW.

## What do you take with you to the OCMW / Social House?

- Your identity card
- Your **yellow budget meter card natural gas.** You don't have this if you have a digital meter.
- **Proof of the income** of all family members (for example paychecks, certificates of benefit, account statement ...)
- Proof of your fixed costs (rent, water, energy, internet, insurance ...)
- If applicable the contact details of your debt counselor

### What will happen next?

You have a meeting with the social worker of the OCMW.

He will investigate whether or not you are eligible for the minimum delivery. If you are already a customer of the OCMW, then the OCMW already has most of the information.

### If your application is approved ...

- ... the amount will be put on your card (with a classic budget meter).
- ... the amount will be put on the meter (with a digital meter with budget meter function).

### **More information**

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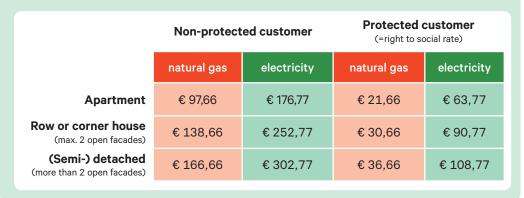
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